

Payment Locations

3131 Biddle Avenue
Our office is open from 8 a.m. to 5 p.m. Monday through Friday.

We have a payment mailbox in the front of City Hall.

Automatic Bill Payment Program Information

Call 734-324-7190 or log on to our web site www.wyan.org or e-mail us at talk2wms@wyan.org

Additional Payment Locations

Downriver School Employees Credit Union
14170 Pennsylvania Southgate
Wyandotte Community Federal Credit Union
4500 Biddle Ave
Wyandotte

After Hours Service

734-324-7198

Holiday Office Closings

November 27 & 28

Wyandotte Municipal Service Commission

Gerald P. Cole
Fredrick C. Delisle
Thomas M. Kaul
Leslie G. Lupo
Stanley A Rutkowski

Municipal Service Commission meetings are held on alternative Tuesdays at 5 p.m. at 3005 Biddle Ave. Call 734-324-7190 to confirm dates & times.

Our High Definition (HD) & Standard Digital (SD) Channel Line Up is Expanding

WMS is adding additional High Definition (HD) digital and basic digital (SD) channels. Additions include ESPN 2 HD, National Geographic HD, A&E HD, TNT HD, Fox Sports HD, Versus/Golf HD, History HD, HD Net, HD Movies, NBC Universal HD, Oxygen, Style, Biography, History International, Sprout, Lifetime Movie Channel, Fine Living, Fox Reality, ESPN U, Fox Business. WMS is pleased to be able to add these services to your channel line-up and is looking to expand our offering even further over the next year. New channel line-up cards are available at our business office or view on our website @ www.wyan.org in the Telecommunications section under 'channel line-up'.

Water Rate Adjustment Scheduled for October 1, 2008

In August 2008 the Wyandotte Municipal Service Commission adopted a water rate adjustment. For an average residential water customer the monthly charge will increase \$0.36 from \$17.46 to \$17.82. This increase reflects an increase of \$.06/Kgal, from \$1.01 to \$1.07. This increase is due to new regulatory requirements and commodity price increases. *Even with these increases, Wyandotte's consumers still enjoy some of the area's lowest water rates.* Please feel free to contact a representative at (734) 324-7190 8am to 5pm Monday through Friday with any questions.

Sun Outages - Fall 2008 / Solar Interference

We are approaching a Solar Interference period during which degradation or loss of satellite signal will occur. Solar Interference or "Sun Outages" are an inherent part of satellite operations and occur in the spring and fall of each year. This takes place when the orbital positions of the satellite and the sun are in one line. During these mini-eclipses, energy from the sun is captured by our satellite dish causing degradation in the satellite signal and/or complete picture loss.

Since Wyandotte receives signals from several different satellites the exact number of days, times and duration will vary with each satellite received channel, as the sun passes directly behind the satellite. The approximate dates and times that our subscribers will experience any Sun Outages are as follows.

Approximate Dates: September 30– October 20, 2008

Approximate Times: 11:00 AM - 6:00 PM

Approximate Duration: Eight to Fifteen minutes

Digital Service...When the Digital converter loses its input signal, the DCT converter displays "One Moment Please" on the affected channel(s). This condition could be present for several minutes each day during the sun outage period.



Check us out on the web!

www.wyan.org for commission agendas, minutes, rates & much more!

Substation #9 Construction Begins

As part of the continuing electrical distribution system upgrade program, our newest substation construction began in August. Substation #9 is bounded by Clark, Alkali, McKinley and the Railroad tracks, and will supply the additional power needed for the BASF expansion. The substation will also allow Wyandotte Municipal to continue with system improvements converting to the higher 13,200 volt system. This conversion will improve efficiency and transfer additional customers to a newer and more reliable system.



Electric Rate Adjustment Scheduled for October 1, 2008

The Wyandotte Municipal Service Commission adopted an electric rate adjustment that will take effect October 1st 2008. Escalating fuel costs are the major component of the adjustment. The base rate will increase 2% and PSA will be adjusted to \$0.03336/kwh, which results in an average 7% increase. This will result in \$6.42 additional cost to a residential customer using 700 kwh/month. Wyandotte Municipal continues to work with our fuel suppliers, plant operations and power sales agreements to minimize costs.

Prevent Winter Water Disasters

There are several measures that can be taken to prevent winter water disasters in your home. Below, we describe a few of the basics.

- Locate and mark the main water cutoff valve for your home. This cutoff valve is usually found near where the water line comes into your house. Damage from running water can be minimized if you turn off this valve quickly.
- Make sure the water line to outside faucets is turned off and the lines are drained.
- Consider wrapping or insulating your water pipes, especially those pipes near outside walls, under the house, or in the attic. Insulation supplies are available at your local home improvement/hardware store.
- Eliminate drafts. Check around the home for areas where water supply lines are located in unheated areas and take measures to prevent the flow of cold air in these areas. Look in the basement, crawl space, attic, garage, and under kitchen and bathroom cabinets. Both hot and cold water pipes in these areas should be insulated. A hot water supply line can freeze just as a cold water supply line can freeze if water is not running through the pipe and the water temperature becomes cold.

Save Energy This Winter –Turn It Down

It's as simple as a sweater! Dress in layers to keep yourself warmer while keeping the thermostat down.

- Set your thermostat to 70 degrees, or lower, during the day. Lower the temperature at night, or when you are not at home. *It takes less energy to warm up a cool house than to maintain a warm temperature all day and night.*
- For every 1° F you set your thermostat back, you can save one to three percent on your annual heating costs.

Install an automatic setback thermostat that you can program to turn the temperature up and down at pre-set times. Find more tips at the DOE Energy Efficiency and Renewable Energy website www1.eere.energy.gov/consumer/tips/save_energy

