

Payment Locations

3131 Biddle Avenue
Our office is open from
8 a.m. to 5 p.m. Monday
through Friday.

We have a payment
mailbox on the front of
City Hall.

Automatic Bill Payment Program Information

Call 734-324-7190 or
log on to our website
www.wyan.org
or e-mail us at
talk2wms@wyan.org

Additional Payment Locations:

Downriver School
Employees Credit Union
14170 Pennsylvania,
Southgate

Wyandotte Community
Federal Credit Union
4500 Biddle Avenue,
Wyandotte

After Hours Service

734-324-7198

Holiday Office Closings

December 24, 25, 31,
Jan 1, Feb 18

Wyandotte Municipal Service Commission

Gerald P. Cole
Frederick C. Delisle
Thomas M. Kaul
Leslie G. Lupo
Stanley A. Rutkowski

Municipal Service
Commission meetings are
regularly held on alternate
Tuesdays at 5 p.m. at
3005 Biddle Avenue. Call
734-324-7190 to confirm
dates and times.

“Wyandotte Digital Phone” VoIP Phone Service Now Available

Wyandotte Municipal Services is pleased to announce that “Wyandotte Digital Phone” is now available. Get your phone service from Wyandotte Municipal Services and in addition to Unlimited Local and Long Distance calls you have access to all the features available at no additional cost. These features include, Caller ID, Call Waiting, Call Blocking, Call Forwarding, Do Not Disturb, Voicemail, Voicemail to E-mail, Web Based Voicemail Retrieval, 3 Way Calling, Repeat Dialing, Call Return, Call Transfer, 4 Voicemail Greeting Options, Anonymous Call Rejection and more.

This is a VoIP (Voice over Internet Protocol) phone service. VoIP is the newest technology in phone service delivery, sending your phone calls via your internet connection. You can connect to any other phone in the world with amazing clarity. The system operates exactly like your current phone and uses your existing house phone wires for multiple extensions.

WMS will offer an Unlimited Local and Long Distance Phone Service plan to anywhere in the United States and Canada for one low monthly rate. Eliminate another monthly bill when you switch to our service. Our plan will be charged on a single bundled bill along with your Electric, Cable TV, Internet and Water/Sewer services. The new Phone Service Plan is now available. Call 734-324-7190 to sign up now.

Additional Red Wing, Pistons Games On “Fox Sports Plus” Ch. 17

Wyandotte Municipal Services has reached an agreement with Fox Sports that will allow WMS to broadcast additional Fox Sports Network live sports programming. Often, there are sporting events that occur during the same time frame (especially during the playoffs) and Fox Sports has the ability to broadcast multiple events. WMS can now broadcast “Fox Sports Plus” events which will be shown on Channel 17. These occasional broadcasts will include Pistons, Red Wing, College Hockey, College Basketball, MHSAA High School Basketball and future Detroit Tiger games. Tune to Channel 17 for a schedule of these events.

Seasonal Tips For Your Plumbing

Winter Water Tips. There are several measures that can be taken to prevent winter water disasters.

- Locate and mark the main water cutoff valve for your home. This cutoff is usually found near where the water line comes into your house. Damage from running water can be minimized if you can turn off this valve quickly.
- Make sure the water line to outside faucets is turned off and the line is drained.
- Eliminate drafts. Check around the home for areas where water supply lines are located in unheated areas and take measures to prevent the flow of cold air in these areas. Look in the basement, crawl space, attic, garage, and under kitchen and bathroom cabinets. Both hot and cold water pipes in these areas should be insulated. A hot water supply line can freeze just as a cold water supply line can if water is not running through the pipe and the water temperature becomes cold.
- If your water pipes do freeze, never try to thaw a pipe with an open flame or torch. You can use a hair dryer or portable heater, but always be careful of the potential for electric shock in and around standing water.
- If you will be away from home, keep the thermostat at a reasonable temperature to make sure all areas with water pipes are kept above freezing.
- Consider wrapping or insulating your water pipes, especially those pipes near outside walls, under the house or in the attic.

Check us out on the web! www.wyan.org for Commission agendas, minutes, rates & much more!

Cloudy Water

One of the many properties of water is its ability to dissolve gasses, including air. Sometimes air appears in water as tiny bubbles. In the winter and spring, the water is cold and contains a relatively high level of dissolved air. As the water moves through the mains in the street and pipes in your house, it begins to warm up and it loses some of its ability to keep the air dissolved. However, because the water is under pressure in the pipes, the air remains in the water. When you release the pressure by opening the faucet, the air is now free to escape, giving the water a milky appearance.

To confirm air bubbles in your water, fill a clear glass with water and set it on the counter. Observe the glass of water for 2-3 minutes. If the white color is due to air, the water will begin to clear at the bottom of the glass first and then gradually it will become clear all the way to the top. This is a natural phenomenon and is completely normal; the water is safe to use. If your water is cloudy or milky white in appearance and it does not clear up in a glass after 5 minutes, please contact the Water Department at 734 324-7190.

Tips to Save Energy Today

- Install a programmable thermostat
- Use compact florescent light bulbs
- Look for the ENERGY STAR label on home appliances and products. ENERGY STAR products meet strict efficiency guidelines set by the US EPA.
- Inspect your furnace filter. Clean or replace your furnace filter monthly to help it run more efficiently.
- Decorate with LEDs. Get rid of the old traditional decorating bulbs and start using Light Emitting Diodes (LEDs). LEDs are durable, last up to 100,000 hours and conserve more energy than their incandescent counterpart.

Find more tips at the DOE Energy Efficiency and Renewable Energy website www1.eere.energy.gov/consumer/tips/save_energy

Wyandotte Municipal Services has moved to City Hall, 3131 Biddle Ave.

Wyandotte City Services and Wyandotte Municipal Services have consolidated their Cash Collection Departments. All payments for Municipal Services are now paid at City Hall located at 3131 Biddle Avenue. The drop box located in front of 3005 Biddle has been removed. The mail box on the front of City Hall is available for after hours drop off.

Light Bulb Program Discontinued

In an effort to reduce our expenses, the Free Light Bulb Distribution Program was discontinued, and our stock has now been depleted. The increasing cost of this service has caused WMS to determine that it is no longer affordable. We encourage everyone to consider compact fluorescent bulbs whenever they replace their bulbs.

Wyandotte Municipal Services Adds Two New channels "SOAPnet" and "Toon Disney" to the Digital Basic channel lineup.

Wyandotte Municipal Services is pleased to announce the addition of two new channels to the Digital Basic Service. SOAPnet and Toon Disney became available November 2, 2007 to all our Digital Subscribers. With the addition of these enhancements Wyandotte Municipal Services now offers 25 basic digital channels, 45 Music channels and the Interactive guide to our Digital subscribers that are not available to our analog subscribers.

The new channels are located at the following channel locations on our Digital Basic Service.

130 SOAPnet

131 Toon Disney