

When WMS Lines are down

WMS first priority is the safety of its employees and the public. In addition to responding to customer outage calls following a storm, WMS spotter crews patrol the service area to report on the extent of damages and dangerous conditions. WMS first efforts will be to clear and make safe all downed electrical wires.



WMS has a Customer Assistance/Emergency Line, 734.324.7190 and an email, talk2wms@wyan.org to report all outages. Please leave pertinent information if voicemail is reached or email is used, such as: service address, cross streets and telephone number.